



Enabling Pop-ups in EvaluationWeb®



© Luther Consulting, LLC
August 2015
All rights reserved.

Contents

Enabling Pop-ups in EvaluationWeb.....	3
Internet Explorer (Version 9 or later):.....	4
Firefox—Windows.....	7
Firefox—OS X.....	10
Google Chrome—Windows/OS X.....	13
Apple Safari – OS X.....	15

Enabling Pop-ups in EvaluationWeb


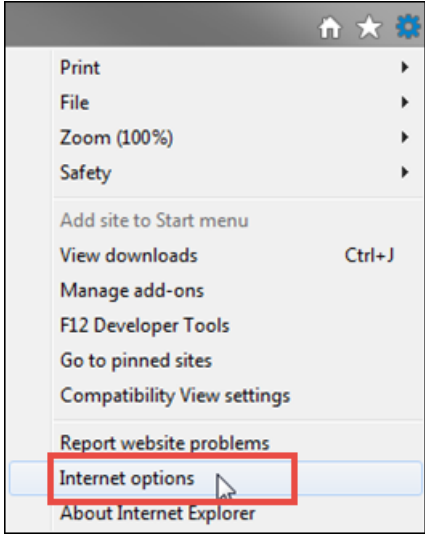
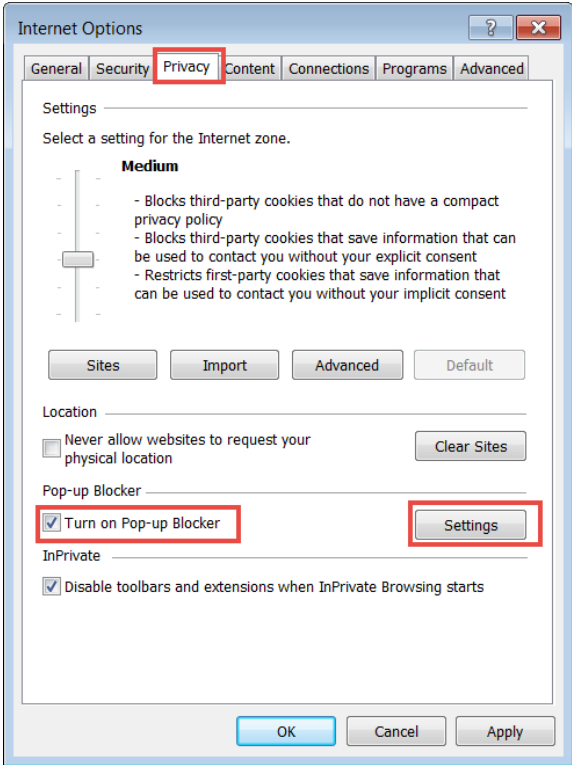
When you log on to EvaluationWeb®, the application opens in a new window, but it is not always obvious that this is what has happened. If you see a message that says “Popups must be enabled for 'cdc-ew.lutherconsulting.com' to view the site”, here are a few actions you may take to see the EvaluationWeb window:

- Depending on how your browser is set up, the EvaluationWeb window may pop up in back of another one, so look at the task bar where your Start button is located and look for a new browser window.
- Also, depending on how your browser is set up, the EvaluationWeb window may open as new tab, so look for a new tab that may have opened.
- If you still do not see the EvaluationWeb window, check your browser settings to see if you have a pop-up blocker enabled. Instructions are given below to enable pop-ups for EvaluationWeb in Internet Explorer, Firefox, Google Chrome, and Apple Safari.

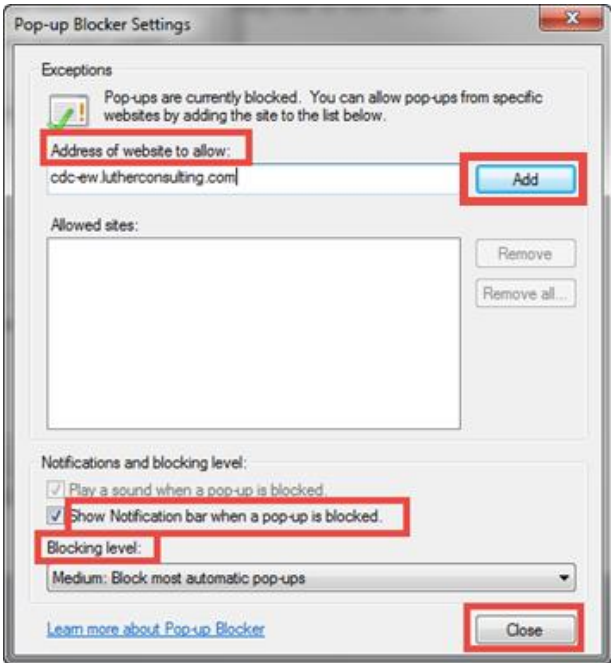
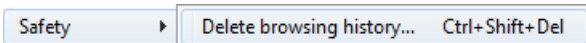
Note: Some browser toolbars, such as the Google and Yahoo toolbars, have their own pop-up blockers. You must enable pop-ups for each of these toolbars as well.

Internet Explorer (Version 9 or later):

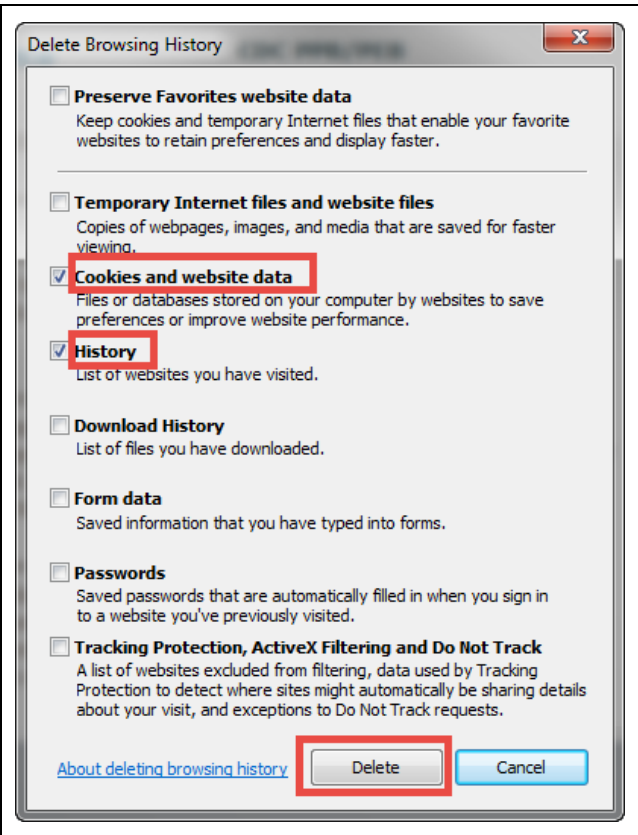
Important: Internet Explorer (IE) 8 has reached the end of its life and is not supported for use with EvaluationWeb. If you are still using IE8, please upgrade to a newer version.

1.	Click the gear icon  at the top right corner of the IE window.	
2.	Choose Internet Options from the dropdown list. You can also access this option from the Tools menu if you have the menus displayed.	
3.	Click the Privacy tab.	
4.	Make sure the Turn on Pop-up blocker checkbox is checked.	
5.	Click the Settings button.	


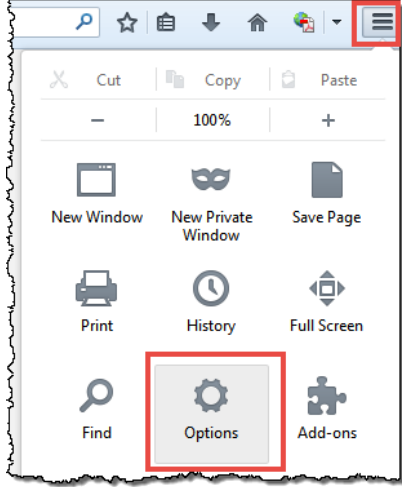
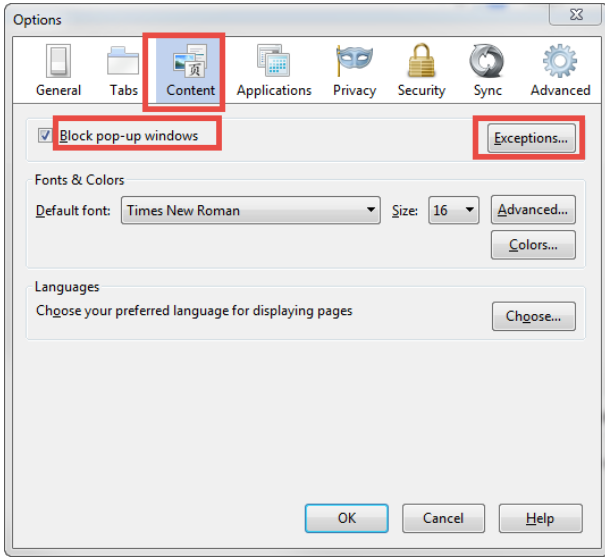
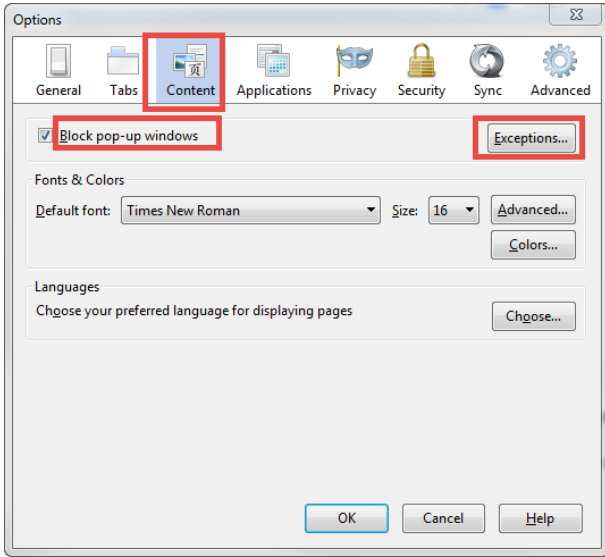
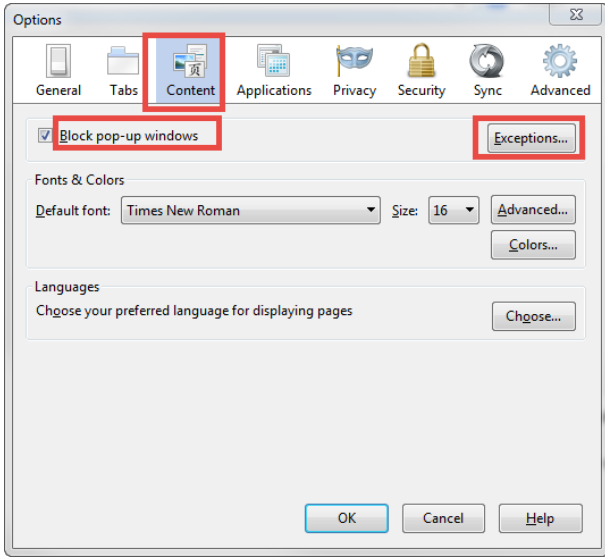
(continued on next page)

6.	<p>Make sure cdc-ew.lutherconsulting.com is in the list of allowed sites. If it is not, enter this address in the “Address of website to allow” box, and then click the Add button.</p>	
7.	<p>Make sure the Show notification bar when pop-up is blocked check box is checked.</p>	
8.	<p>Make sure the Blocking level is set to Medium or Low.</p>	
9.	<p>Click the Close button.</p>	
10.	<p>Click the OK button.</p>	
11.	<p>Return to either:</p> <ul style="list-style-type: none"> • The gear icon, and then choose Safety>Delete Browsing History • The Tools menu, and then choose Delete Browsing History. 	

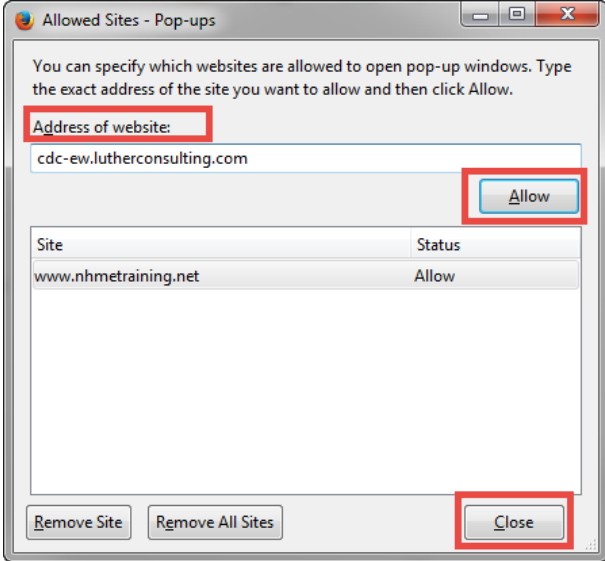

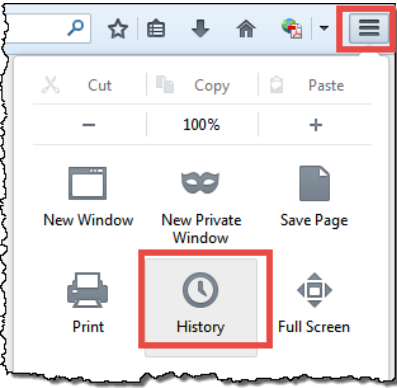
(continued on next page)

12.	Select the Cookies and website data and the History check boxes, and then click the Delete button.	 <p>The screenshot shows a 'Delete Browsing History' dialog box with the following options:</p> <ul style="list-style-type: none"><input type="checkbox"/> Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.<input type="checkbox"/> Temporary Internet files and website files Copies of webpages, images, and media that are saved for faster viewing.<input checked="" type="checkbox"/> Cookies and website data Files or databases stored on your computer by websites to save preferences or improve website performance.<input checked="" type="checkbox"/> History List of websites you have visited.<input type="checkbox"/> Download History List of files you have downloaded.<input type="checkbox"/> Form data Saved information that you have typed into forms.<input type="checkbox"/> Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.<input type="checkbox"/> Tracking Protection, ActiveX Filtering and Do Not Track A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing details about your visit, and exceptions to Do Not Track requests. <p>At the bottom, there is a link 'About deleting browsing history', a 'Delete' button, and a 'Cancel' button. The 'Delete' button is highlighted with a red box.</p>
-----	---	---

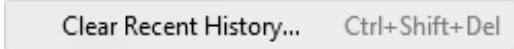
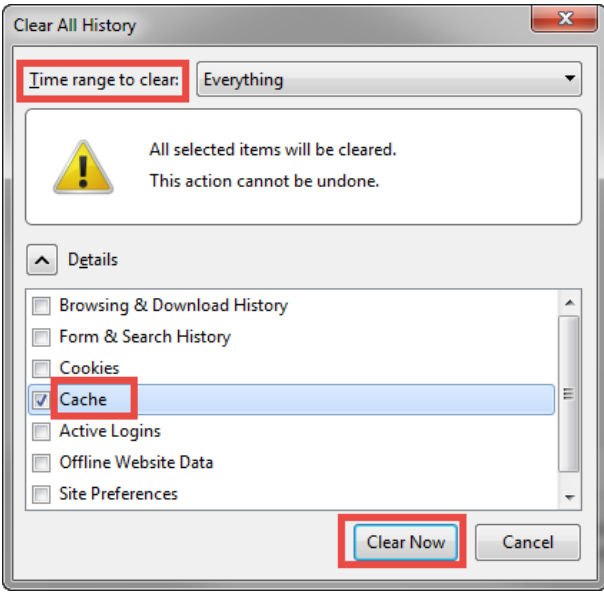
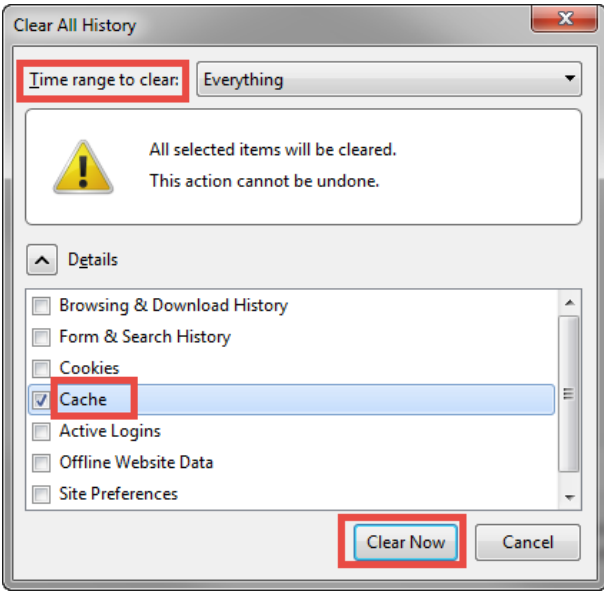
Firefox—Windows

<p>1.</p>	<p>Click the Open Menu icon  on the right side of the browser window, and then choose the Options icon.</p>	
<p>2.</p>	<p>Click the Content icon at the top of the window.</p>	
<p>3.</p>	<p>Make sure the Block pop-up windows check box is selected.</p>	
<p>4.</p>	<p>Click the Exceptions button.</p>	



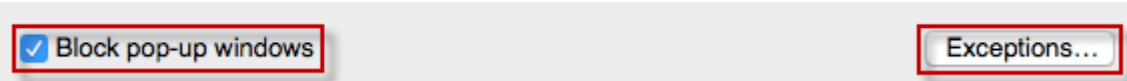
(continued on next page)

<p>5.</p>	<p>Make sure cdc-ew.lutherconsulting.com is in the list of allowed sites. If it is not, enter this address into the “Address of website” box, and then click the Allow button.</p>	
<p>6.</p>	<p>Click the Close button.</p>	
<p>7.</p>	<p>Click the Open Menu icon  on the right side of the browser window and click the History icon.</p>	

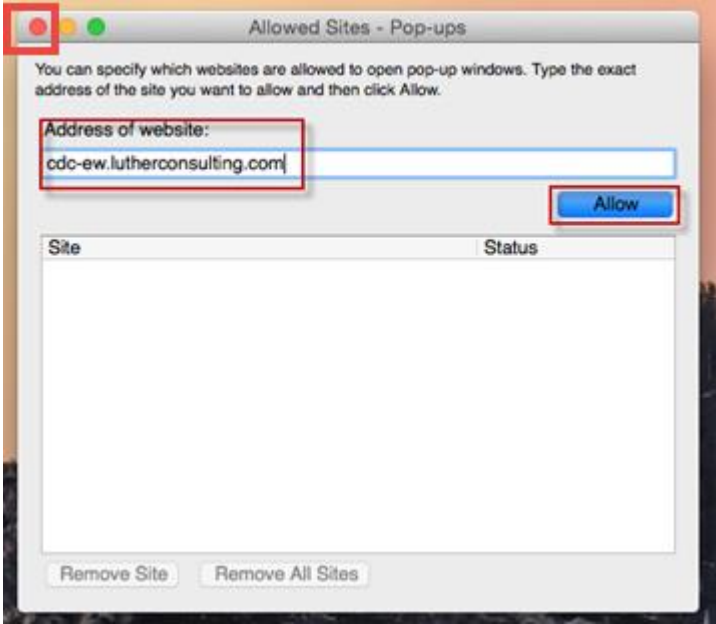

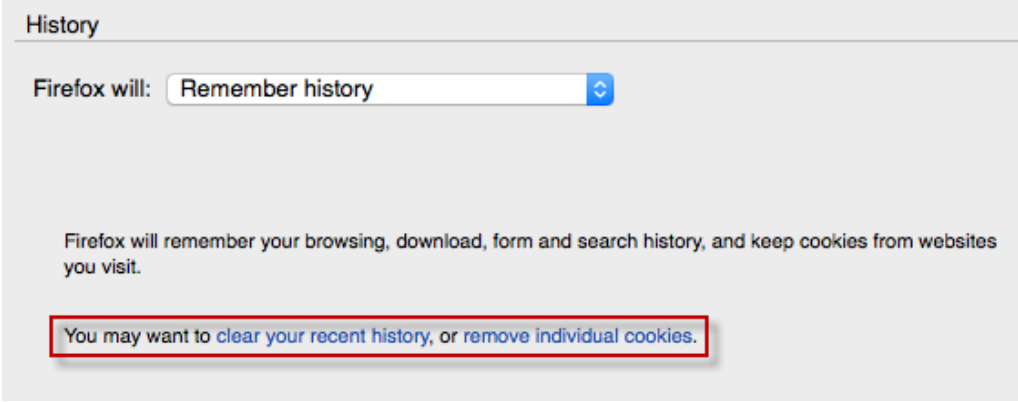
(continued on next page)

8.	Choose Clear Recent History from the menu.	
9.	Choose Everything from the Time range to clear drop-down list.	
10.	Click the Cache check box.	
11.	Click the Clear Now button.	

Firefox—OS X

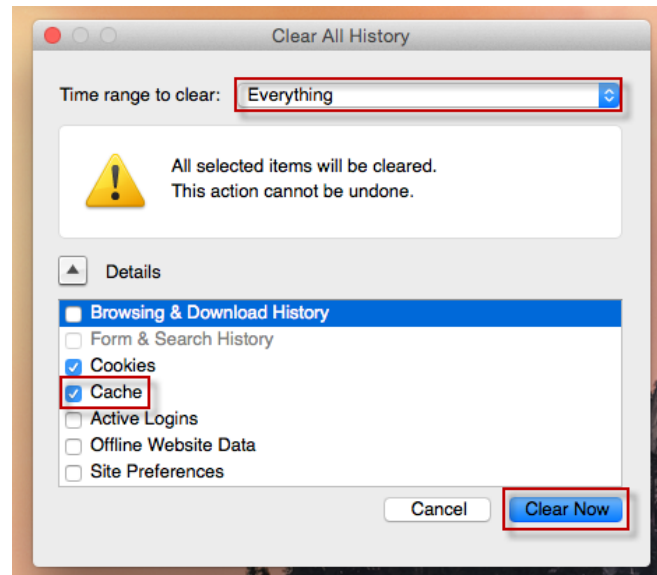
<p>1.</p>	<p>Click on the Firefox menu in the top left corner of the screen and select Preferences... in the menu.</p>	
<p>2.</p>	<p>At the top of the Preferences... window, click the Content icon.</p>	
<p>3.</p>	<p>Make sure the Block pop-up windows check box is selected.</p>	
<p>4.</p>	<p>Click the Exceptions button.</p>	

(continued on next page)


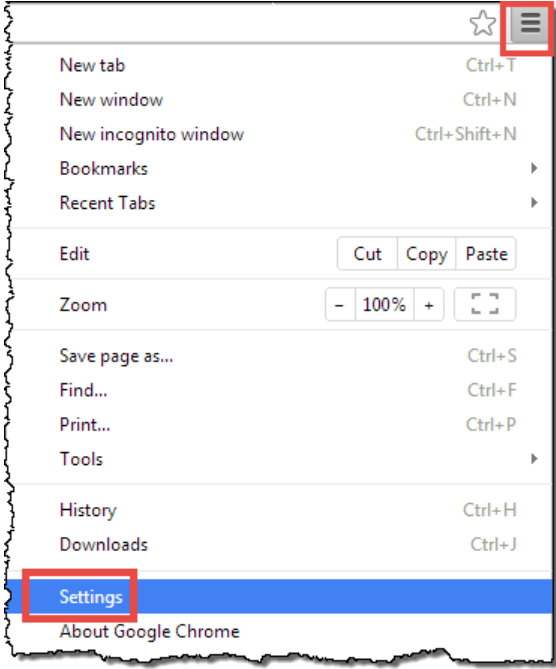
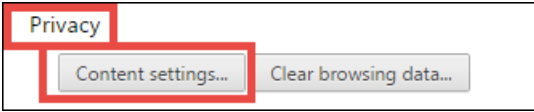

<p>5.</p>	<p>Make sure cdc-ew.lutherconsulting.com is in the list of allowed sites. If it is not, enter this address in the “Address of website” box and then click the Allow button.</p>	
<p>6.</p>	<p>Click the red button in the top left corner of the window to close the window.</p>	
<p>7.</p>	<p>At the top of the Preferences...window, click the Privacy icon.</p> 	
<p>8.</p>	<p>In the middle section in the Privacy window, click “clear your recent history, or remove individual cookies”.</p> 	

(continued on next page)

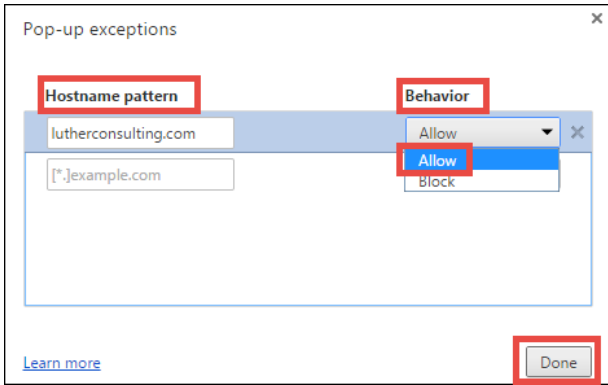

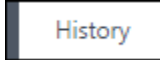
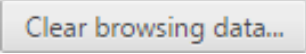
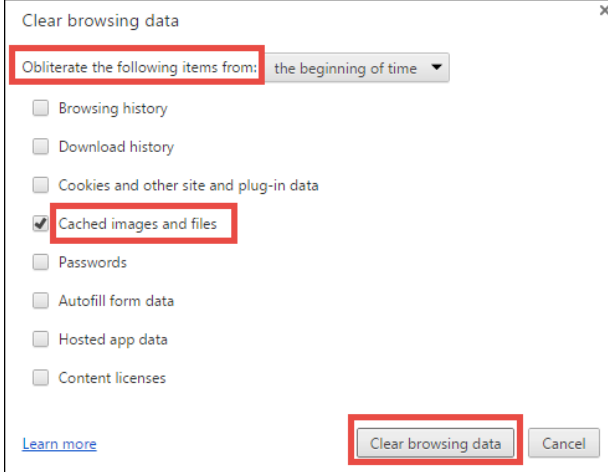
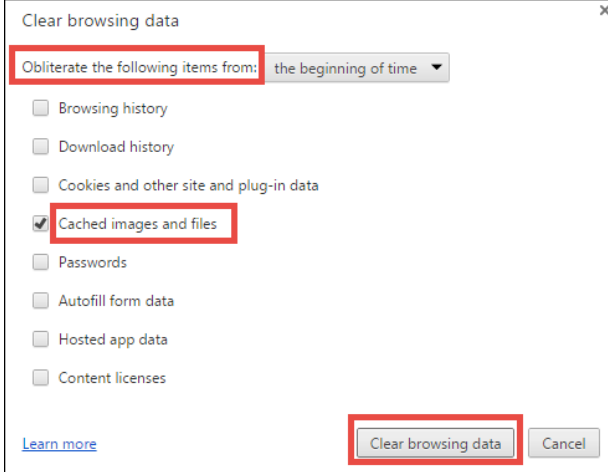
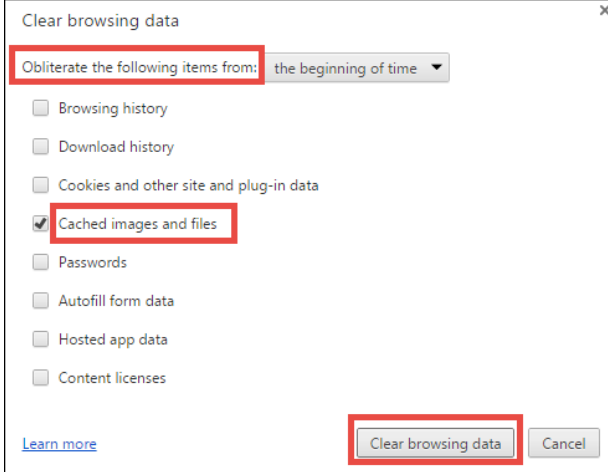
9.	Choose Everything from the Time range to clear drop-down list.
10.	Click the Cache check box.
11.	Click the Clear Now button.





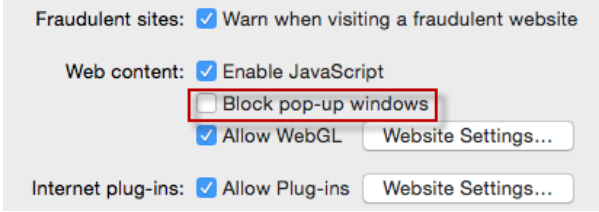
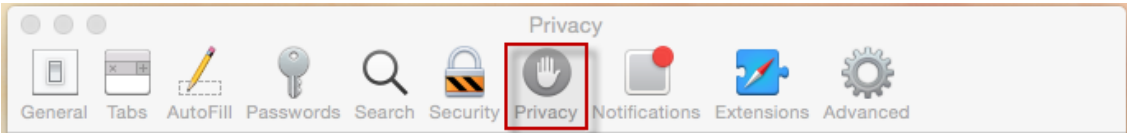
Google Chrome—Windows/OS X

<p>1.</p>	<p>Click the menu icon  on the right side of the browser window, and then choose Settings.</p>	
<p>2.</p>	<p>Scroll to the bottom of the window and click the Show advanced settings link.</p>	
<p>3.</p>	<p>Scroll to the Privacy section and click the Content settings button.</p>	
<p>4.</p>	<p>Scroll to the Pop-ups section. If the radio button for “Do not allow any site to show pop-ups (recommended)” is selected, click the Manage exceptions... button.</p>	


(continued on next page)

<p>5.</p>	<p>Make sure lutherconsulting.com is in the list of Hostnames. If it is not, enter this address in the “Hostname pattern” box, and then choose Allow from the Behavior dropdown list.</p>	
<p>6.</p>	<p>Click the Done button.</p>	
<p>7.</p>	<p>Click the History link on the left side of the window.</p>	
<p>8.</p>	<p>Click the Clear browsing data button.</p>	
<p>9.</p>	<p>Choose the Beginning of time option from the “Obliterate the following items from” dropdown list.</p>	
<p>10.</p>	<p>Select the Cached images and files check box.</p>	
<p>11.</p>	<p>Click the Clear browsing data button.</p>	

Apple Safari – OS X

<p>1.</p>	<p>Click the Safari menu in the top left of the window.</p>	
<p>2.</p>	<p>Click Preferences... from the dropdown menu. <i>Result:</i> The Preferences... window will open.</p>	
<p>3.</p>	<p>Click the Security tab at the top of the window.</p>	
<p>4.</p>	<p>Click the Block Pop-Up Window check box to deselect it. (This action will remove the blue checkmark, denoting the Pop-Up blocker is off.)</p> <p>Note: Unlike other browsers, Safari does not let you allow popups from a single site. Popups must be completely on or off.</p>	
<p>5.</p>	<p>Click the Privacy button at the top of the popup menu.</p>	

(continued on next page)

<p>6.</p>	<p>Click the Remove All Website Data... button to clear your cache and cookies from your machine. <i>Result:</i> A pop-up window opens.</p>	
<p>7.</p>	<p>Click the Remove Now button.</p>	